
COVID-19 LATEST UPDATES

The below information is subject to change, please check back periodically for updates.

If you have concerns about making your loan payment, we are here to help. Our team can provide guidance about your loan and your current options. At this time, you may be eligible for assistance if you have experienced any financial hardships as a result of COVID-19.

Contact Information

If you are a current customer:

- For servicing questions related to your existing loan, please contact the servicer we have assigned to your loan.
 - Loan Care Servicing
 - Toll-Free Number: (855) 803-5909
 - Website: <https://myloancare.com>
 - Select Portfolio Servicing
 - Toll-Free Number: (800) 258-8602
 - Website: <https://www.spservicing.com>
 - For general servicing questions, please contact us at (888) 780-4209 or via e-mail at: servicingDG@impacmail.com.
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